



March 10, 2020

Dear Thrive Upstate Participants, Families, and Community:

Thrive Upstate has activated a Coronavirus (COVID-19) response team in reaction to the growing risk posed by this new virus. While the overall threat to individuals is low, to prepare for this risk, Thrive Upstate is:

- Increasing our sanitizing and cleaning of spaces used by individuals and staff.
- Training individuals and staff on the importance of preventative steps.
- Providing required training on prevention, signs and symptoms, and response.
- Ensuring facilities have adequate supplies and equipment.
- Completing risk assessments for our most vulnerable individuals.
- Reviewing our crisis response plan in the event of a wider health crisis.

These steps are just an overview of the many action items and precautions being undertaken to safeguard Thrive Upstate's individuals and employees.

What can you do?

- Know the signs and symptoms.
- Practice excellent hygiene habits.
- Keep sick individuals at home.

Included with this letter is important information from the CDC about the Coronavirus, and I encourage you to review it.

Please monitor our website, www.thriveupstate.org, and social media sites (Facebook, Instagram, etc.) for updates and information. If you would like to be included in our automated phone message update system, please call our main office at (864) 288-1907, ext. 3538, and state that you want to be included in our "One Call Now" system.

Thank you.

Tyler Rex
Executive Director

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